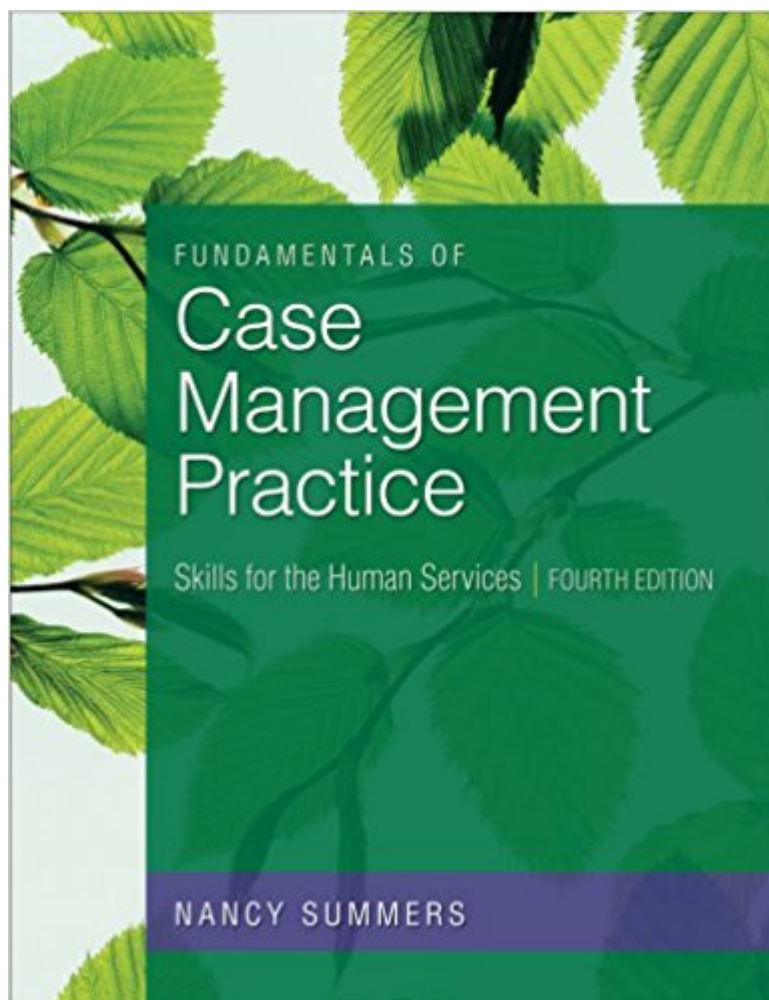




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Fundamentals Of Case Management Practice: Skills For The Human Services (HSE 210 Human Services Issues)



Synopsis

This text/workbook is a step-by-step guide through the case management process, from intake and assessment to referrals and termination. The 4th edition focuses on what is most important for you to consider, document, and pass along in each step of the human services process. Chapters walk through each step of the case management process, while realistic exercises drawn from active professionals expose students to a broad range of true-to-life circumstances and difficulties. A DVD, available for purchase, demonstrates the skills and theory in action, providing you with a more robust understanding of case management.

Book Information

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Customer Reviews

Nancy Summers is a professor at Harrisburg Area Community College, where she has served as department chair. Summers was the director of public education for a mental health system and has worked with numerous agencies to provide training, improve services, and assist with an internal reorganization. She remains actively in touch with numerous professionals in a wide variety of programs and recently published work on the supervision of the less experienced human services worker.

This was the worst book I have ever purchased from or anywhere else for that matter. Two weeks into my coursework the pages started falling out. I had to start gluing pages in place just to keep up with my studies. For the price of the book it should have been better bound. I information in the book

was very valuable but I would rather have read a book that didn't require daily repairs.

Such an easy to read book and provides practical knowledge, albeit some pretty obvious, but overall a good helper for my Social Work Practice class. The worksheets in the back that have scenarios for the reader to practice with are really helpful too and push you to think about what you would do in certain situations. I haven't done much of those since they're not required for my class but they are very helpful! I'm sad I only rented, if I would've known how much I would've liked the TB then I would've bought it!

Was missing pages from the practice forms in the back. But it was used and significantly cheaper so o came complain. My teacher demanded we get the newest edition but I found this book, aside from some politically correct corrections and a few changes in the practice questions tp work just fine.

Awesome condition for a used book. Very happy!

This is my first experience ordering a text from anyone online. I must tell all interested individuals, is right on the mark with this product and the material contained within, from cover to cover. Having this book in hand while completing my online course has allowed me the flexibility of not staring at a computer for hours trying to read the online e-book. This book is worth its weight in time, money and gold (as an old saying goes) and I would most definitely recommend it to anyone in this area of studies.Thanks again .

Have been using it as a text book in class and it's great. Loving all of the examples it gives.

the content was great, but the actual book was not. the cover began to tear when opening and closing and the cellophane began to come off.

there was suppose to be a dvd with this book and considering i bought it brand new i expected the dvd to be in the book. Hard to do my studies without the Dvd and the price i paid well lets say i am a little upset and annoyed at this

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